

How to Balance Gift Card Omni 396 & 470 Quick Reference Card Help Desk: 1-800-859-5965

BATCH OUT		
Screen Prompt	Action	
From main screen	1. Select Reports F#	
Reports	2. Select Totals Report	
Print	3. Print Report F#	
The report lists the total amount of each of the following types of transactions:		
Code	Transaction Type	
GA	Gift Card activate	
GV	Gift Card void activate	
GS	Gift Card purchase	
VI	Visa	
MC	MasterCard	
AX	American Express	
DS	Discover	

BALANCE TOTALS

RewardsLynk redeem

- Balance the totals for each card type against your sales receipts.
- If your receipts don't balance with the **Totals Report**:
 - Select Reports

RR

- Select **Detail Report**
- 3. The **Detail Report** prints the following information for each transaction in the batch:
 - Account number (GA for Gift Card Activate and the last 4 digits of the card number)
 - Invoice number

Doc. No.: 0412-165-2.0

Issue Date: 2/7/2005

- Amount
- For each card type that is out of balance, identify and add up the detailed transactions to balance to the totals.

USING LYNK ASSIST REPORTS
For more information about today's Gift Card transactions, generate the My Reporting Transaction Detail Report.
Log in to http://reporting.rbsworldpay.us.
2. Select View Gift Card Data.
3. Select Reports.
4. Select Transaction Detail.
5. From the Enter Criteria screen, type the Merchant Number .
6. Select All Transactions.
7. Select today's date as the Start Date and End Date.
8. Click View Report.
Note: Look for Activate transactions without a corresponding payment. These types of transactions could indicate fraudulent activity by employees.

SETTLEMENT			
Once you are in balance, settle the day's transactions.			
Screen Prompt Action			
Screen Prompt	Action		
Screen Prompt From main screen	1. Select Settle	F#	

Note: Be sure to balance the batch reports before you settle the batch. Once you settle the batch, transaction information is no longer in the terminal.

Example Totals Report

	TOTALS	REPORT	
Card	Cnt	Sale Term Fee	Total Net
VI	2	2. 75	2. 75
		0.00	2. 75
DS	2	2. 50	2. 50
		0.00	2.50
GA	2	9. 00	9. 00
		0.00	9. 00
GV	1	4. 00	4.00
		0.00	4.00
GS	3	4. 50	4. 50
		0.00	4. 50
Sa	le Total:	\$	22. 75
	Total:	\$	22. 75
	Term Fee:	(\$ 0.00
	Net:	\$	22. 75

Doc. No.: 0412-165-2.0

Issue Date: 2/7/2005

Example Detail Report

Laun	ipic Detail ite	port
	DETAIL REPORT	
TT Acct Inv #	# Sal e	Total
	Term Fee	Net
S GA0066 000001	4. 00	4. 00
m	0. 00	4. 00
S GV0062 000002	4. 00	4. 00
m	0. 00	4. 00
S GA0066 000003	5. 00	5. 00
m	0. 00	5. 00
S GS0062 000004	1. 50	1. 50
000004	0. 00	1. 50
S VI 7892 000005	1. 25	1. 25
000000	0. 00	1. 25
S GS0062 000006	2. 00	1
000000	0. 00	

\$ D\$9248			
0.00 1.00 S VI 7892 1.50 1.50 0.00 1.50 Sale Total: 10 \$ 22.75 Rfnd Total: 0 \$ 0.00 Total: 10 \$ 22.75		1. 00	1. 00
000010 0.00 1.50 Sale Total: 10 \$ 22.75 Rfnd Total: 0 \$ 0.00 Total: 10 \$ 22.75	000009	0. 00	1. 00
0.00 1.50 Sale Total: 10 \$ 22.75 Rfnd Total: 0 \$ 0.00 Total: 10 \$ 22.75		1. 50	1. 50
Rfnd Total: 0 \$ 0.00 Total: 10 \$ 22.75	000010	0. 00	1. 50
Rfnd Total: 0 \$ 0.00 Total: 10 \$ 22.75			
Total: 10 \$ 22.75	Sale Total:	10	\$ 22.75
	Rfnd Total:	0	\$ 0.00
Term Fee: 0 \$ 0.00	Total :	10	\$ 22.75
	Term Fee:	0	\$ 0.00
Net: 10 \$ 22.75	Net:	10	\$ 22.75