



**Response Codes for Omni 3200 SE
Quick Reference Card
Help Desk: 1-800-859-5965**

AVS RESPONSES

| Code | Description |
|--------------|--|
| A | The address matches, but the zip code does not. |
| B | The street address matches for international transactions. Postal code not verified due to incompatible formats. |
| C | Street address and postal code were not verified for international transactions due to incompatible format. |
| D | The street address and postal code do not match for the international transaction. |
| E | Error response for the Merchant Category Code. |
| F | Address and five-digit ZIP code do not compare (UK only). |
| G | Address information is unavailable; international transaction; non-AVS participant. |
| I | Address information not verified for international transaction. |
| M | Street address and postal code match for international transaction. |
| N | Address and ZIP code do not match. |
| P | Postal code matches for international transaction. Street address not verified due to incompatible format. |
| R | Retry; system unavailable or timed out. |
| S | Card issuer does not support AVS. |
| U | Address information is unavailable; domestic transaction. |
| W | Nine-digit ZIP code matches, but address does not match. |
| X | Exact match, address, and nine-digit ZIP code match. |
| Y | Address and five-digit ZIP code match. |
| Z | Five-digit ZIP code matches, but address does not match. |
| Space | AVS not supported for this card type. |

CVV2 RESPONSES

| Code | Description |
|--------------|--|
| M | CVV2 Matched |
| N | CVV2 Did NOT Match - You may want to follow up with the cardholder before completing the transaction, even if you received an authorization approval. If you got an authorization approval but you think an incorrect CVV2 value might have been sent initially, you can resend the CVV2 - but be sure to use a zero dollar amount for the transaction so the customer's credit line won't be affected by the second CVV2 request. |
| P | CVV2 Request Not Processed - Either (1) the expiration date was not provided, or (2) the card does not have a CVV2 value. If the expiration date was left blank, resubmit as a zero dollar amount for the transaction so the customer's credit line won't be affected by the second CVV2 request. |
| S | CVV2 should be on the card but merchant sent a code indicating there was no CVV2. You may want to follow up with the customer to verify that the customer checked the correct location for the CVV2. |
| U | Issuer does not support CVV 2. |
| Space | CVV2 not supported for this card type. |

RBS WORLDPAY - CREDIT

| Code | Description | Merchant Action |
|-----------|--------------------------------|--|
| 27 | Invalid AMEX Card Setup | Call RBS WorldPay Help Desk (1-800-859-5965) |
| 28 | Invalid Discover Card Setup | Call RBS WorldPay Help Desk (1-800-859-5965) |
| 29 | Invalid Diners Club Card Setup | Call RBS WorldPay Help Desk (1-800-859-5965) |
| 30 | Invalid JCB Card Setup | Call RBS WorldPay Help Desk (1-800-859-5965) |

RBS WORLDPAY - DEBIT

| Code | Description | Merchant Action |
|-----------|------------------------|---|
| 32 | Network Down | Acquire a different form of payment or try transaction again in a few minutes |
| 41 | Insufficient funds | Acquire a different form of payment |
| 42 | No further Withdrawals | Acquire a different form of payment |
| 50 | Invalid PIN | Retry transaction |