SALES Vx570 FREQUENTLY ASKED QUESTIONS

Q. What is the Vx570?

A convenient and flexible countertop solution that provides exceptional payment processing and significantly reduced transaction times. The Vx570 has menus, prompts, receipts, and reports that are similar to those of the Omni 3750DC and operates in standard dial and dual IP modes; however, the Vx570 has many improvements over the Omni 3750DC.

Q. What improvements over the Omni 3750DC does the Vx570 offer?

- Expanded memory – The Vx570 has 12MB of memory while the Omni 3750DC has 4MB.
- Redesigned display – The Omni Vx570 has a larger, backlit, white display that is easier to read.
- Faster internal processing chip – The Vx570 contains a 32-bit, 200Mhz processor.

Q. What payment types does the Vx570 support?

The Vx570 supports credit, debit, check, EBT, and Amex Reverse PIP. Gift and Loyalty Cards.

Q. Will RBS WorldPay still support the Omni 3750DC?

We will continue to support the Omni 3750 DC. Sales of the Omni3750 DC will continue until inventory has been depleted. Look to Newswire and MyRBSWorldPay for information regarding changes in terminal support, sale, rental and rebate availability.

Q. Will all third party applications that currently run in the additional partitions on the 3750 DC run in the additional partitions on the Vx570?

The Vx570 will support third party applications where the application provider is a Verifone partner and the application software is compliant with the Vx570. The Vx570 can support up to five third party applications dependant upon file size. Easy ID is just one of the supported third party applications. A list of Verifone-certified third party applications for the Vx570 can be found at http://www.verifone.com/partners/vap/partners/index.html.

Q. Is ECC supported on the Vx570?

ECC is not part of the initial release. If a decision is made to support ECC, further information will be provided.

Q. Will merchants with existing Vx570 terminals need to exchange them in order to process with RBS WorldPay?

The Vx570 should be exchanged if the merchant's existing terminal is not RBS WorldPay encrypted and the merchant wishes to process debit using the terminals internal pin pad.

Q. What is the relative speed of a Vx570 download at the merchant's location compared to

the download speed of the 3750 DC?

Phone and IP downloads are comparable between the two terminals.