

# VeriFone Vx610

## Fact Sheet



Original Creation Date: **June 2, 2005**  
Revision Date: **April 23, 2008**  
Revision Number: **2.0**  
Distribution/Publish Date: **April 23, 2008**

# Fact Sheet

## General Information

- **Beta Release :**

# Fact Sheet

## Transactions Supported

| Credit                                | Available |
|---------------------------------------|-----------|
| Sale                                  | Yes       |
| Void                                  | Yes       |
| Refund                                | Yes       |
| Adjust Transaction- Sales             | Yes       |
| Adjust Transaction- Refunds           | Yes       |
| Adjust Transaction- Tips              | Yes       |
| e-Commerce                            | Yes       |
| MOTO w/ Card Not Present Prompt       | Yes       |
| Authorization Only Transaction- Sales | Yes       |
| Authorization Only Transaction- Void  | No        |
| Ticket- Only Transaction- Sales       | Yes       |
| Ticket-Only Transaction- Void         | Yes       |
|                                       |           |
| Debit                                 | Available |
| Sales                                 | Yes       |
| Void                                  | Yes       |
| Refunds                               | Yes       |
| Balance Inquiry                       | Yes       |
| EBT                                   | Available |
| <b>Food Benefit:</b>                  |           |
| ▪ Sales                               | Yes       |
| ▪ Manual Sales                        | Yes       |
| ▪ Refund                              | Yes       |
| ▪ Void                                | Yes       |
| ▪ Ticket-Only (Off-line)              | Yes       |
| ▪ Ticket-Only (Off-line) Void         | Yes       |
| ▪ Balance Inquiry                     | Yes       |
| <b>Cash Benefit</b>                   |           |
| ▪ Sales                               | Yes       |
| ▪ Manual Sales                        | Yes       |
| ▪ Refund                              | Yes       |
| ▪ Void                                | Yes       |
| ▪ Cashback                            | Yes       |
| ▪ Balance Inquiry                     | Yes       |

## Fact Sheet

| Gift / Loyalty     | Available |
|--------------------|-----------|
| <b>Gift:</b>       |           |
| ▪ Sale             | Yes       |
| ▪ Void             | Yes       |
| ▪ Balance Inquiry  | Yes       |
| ▪ Swipe Activation | Yes       |
| ▪ Keyed Activation | Yes       |
| <b>Loyalty:</b>    |           |
| ▪ Redeem           | Yes       |
| ▪ Void             | Yes       |
| ▪ Accumulation     | Yes       |
| ▪ Add Points       | Yes       |

## Features

| Restaurant Options  | Available | Default |
|---|-----------|---------|
| <b>Server /Clerk :</b>  |           |         |
| ▪ Log In  | Yes       | On      |
| ▪ Clerk Table (specifies terminal will have up to 1 to 98 clerks loaded)  | Yes       | Off     |
| ▪ Prompt ( setting dictated by the online application)                    | Yes       | On      |
| ▪ Table ID Prompt   | Yes       | Off     |
| ▪ Add Server Name   | No        | N/A     |
| <b>Tips:</b>  |           |         |
| ▪ Tip Adjust (setting dictated by the online application)                 | Yes       | On      |
| ▪ Tip prompt at time of Sale  | Yes       | Off     |
| ▪ Cash Tip  | No        | N/A     |
| ▪ Suggested Tip Table   | Yes       | On      |
| ▪ Adjust by Invoice Number  | Yes       | On      |
| ▪ Adjust by Server Number   | Yes       | On      |
| ▪ Adjust by Reference Number  | No        | N/A     |
| ▪ Adjust by Account Number  | Yes       | On      |
| ▪ Adjust by Amount  | Yes       | On      |
| ▪ Counter Pay (tip adj prompt after base amount enter and receipt prints) | Yes       | Off     |
| ▪ Tip Percentage  | Yes       | On      |
| <b>TABS:</b>  |           |         |
| ▪ Open/Close  | Yes       | Off     |
| ▪ Receipt Print   | Yes       | Off     |
| ▪ Default Amount (\$50)   | Yes       | Off     |
| ▪ Signature Line  | Yes       | Off     |
| <b>Shift Start/Stop</b>   | Yes       | Off     |
|   |           |         |

# Fact Sheet

## Features

| Security Features  | Available | Default       |
|--|-----------|---------------|
| <b>Imprint Card Prompt</b>   | Yes       | On            |
| <b>Duplicate Transaction Prompt:</b>   |           |               |
| ▪ Check against last transaction   | Yes       | On            |
| ▪ Check against entire batch   | Yes       | Off           |
| <b>Confirmation:</b>   |           |               |
| ▪ Last 4 Digits Prompt   | Yes       | Off           |
| ▪ Confirm the Card Number  | Yes       | Off           |
| ▪ Confirm Card Number & Last 4 Digits  | Yes       | Off           |
| <b>Receipt Truncation:</b>   |           |               |
| ▪ Merchant   | Yes       | On            |
| ▪ Customer (must ALWAYS be set to ON)  | Yes       | On            |
| <b>Report Truncation:</b>  |           |               |
| ▪ Account #  | Yes       | On            |
| ▪ Exp. Date  | Yes       | On            |
| <b>AVS:</b>  |           |               |
| ▪ Address Prompt   | Yes       | Off           |
| ▪ Zip Prompt   | Yes       | Off           |
| ▪ Address & Zip Prompt   | No        | Off           |
| <b>CVV2</b>  | Yes       | Off           |
| <b>Password Protection Available: (0=None, 1= Manager, 2=Supervisor, 3= clerk)</b> |           | 0, 1, 2, OR 3 |
| ▪ Tip Adjustments  | Yes       | 0             |
| ▪ Tabs   | Yes       | 0             |
| ▪ Reprint  | Yes       | 0             |
| ▪ Reports  | Yes       | 0             |
| ▪ Shift  | Yes       | 0             |
| ▪ Communication Backup   | Yes       | 1             |
| ▪ Quick Setup  | Yes       | 1             |
| ▪ Language   | Yes       | 0             |
| ▪ Sale (Card Reader)   | No        | N/A           |
| ▪ Sale (Manual)  | Yes       | 0             |
| ▪ Check (Card Reader)  | Yes       | 0             |
| ▪ Check (Selected From Main Menu)  | Yes       | 0             |
| ▪ Settlement   | Yes       | 2             |
| ▪ Voids  | Yes       | 2             |
| ▪ Force/ Ticket Only   | Yes       | 0             |
| ▪ Refund   | Yes       | 2             |
| ▪ Authorization  | Yes       | 0             |
| ▪ Gift/Loyalty   | Yes       | 0             |
| ▪ Clerk/Server Setup   | Yes       | 0             |
| ▪ Other Setup  | Yes       | 1             |
| ▪ Phone Order  | Yes       | 0             |
| ▪ Batch Totals   | Yes       | 0             |
| ▪ Batch Review   | Yes       | 2             |
| ▪ Balance Inquiry  | Yes       | 0             |

# Fact Sheet

## Features

| Reports                                    | Available | Default |
|--|-----------|---------|
| <b>Server Reports</b>                      |           |         |
| ▪ <i>Totals</i>                            | Yes       | On      |
| ▪ <i>Detail</i>                            | Yes       | On      |
| ▪ <i>Server table</i>                      | Yes       | On      |
| ▪ <i>IRS Tip Report</i>                    | Yes       | On      |
| ▪ <i>Discount Tip</i>                      | Yes       | On      |
| <b>Audit Reports</b>                       | No        | N/A     |
| <b>Summary</b>                             | No        | N/A     |
| <b>Settlement</b>                          |           |         |
| ▪ <i>Detail Report</i>                     | Yes       | Off     |
| ▪ <i>Host Totals Report</i>                | Yes       | Off     |
| ▪ <i>Totals Reports</i>                    | Yes       | On      |
| <b>Batch History</b>                       | Yes       | On      |
| <b>Tip</b>                                 | No        | N/A     |
| <b>Unadjusted Tips</b>                     | Yes       | On      |
| <b>Shift</b>                               | Yes       | On      |
| <b>Open Tabs</b>                           | Yes       | On      |
| <b>Open Tickets (lodging, auto rental)</b> | No        | N/A     |

| Check Service... Manual & Micr Processing   | Available | Default |
|---|-----------|---------|
| <b>Check Services</b> – Through dial mode only.                                     | Yes       | N/A     |
| <b>Cross Check</b> – Through dial mode only. ( <i>ECC not currently supported</i> ) | Yes       | N/A     |
| <b>Telecheck</b> – Through dial mode only.  | Yes       | N/A     |
| <b>Check Care</b> – Through dial mode only.   | Yes       | N/A     |
| <b>Equifax</b> – Through dial mode only.  | Yes       | N/A     |
| <b>Checktronics</b> – Through dial mode only.                                       | Yes       | N/A     |

| Debit Options           | Available | Default |
|-------------------------|-----------|---------|
| <b>Edge</b>             | Yes       | Off     |
| <b>Pin Pad External</b> | No        | N/A     |
| <b>Pin Pad Internal</b> | Yes       | On      |
| <b>Cash Back</b>        | Yes       | Off     |
| <b>Signature Line</b>   | No        | N/A     |

# Fact Sheet

## Features

| Additional Features  | Available | Default   |
|--|-----------|-----------|
| <b>Small Ticket Processing</b> ( no signature line on sales \$24.99 & below on Visa, MC, Discover, Amex with sic codes: 4111, 4121, 4131, 4784, 5499, 5541, 5812, 5814, 5912, 5994, 7211, 7216, 7338, 7523, 7542, 7832, 7841 | Yes       | Off       |
| <b>Smart Card Compatible</b>   | No        | N/A       |
| <b>Demo Mode</b> (enable in terminal )   | Yes       | Off       |
| <b>Customizable Idle Prompt</b>  |           |           |
| ▪ Terminal   | Yes       | Welcom    |
| ▪ Pin Pad  | No        | N/A       |
| <b>Gift Exchange Receipt</b>   | Yes       | On        |
| <b>Ticket/ Invoice Number Prompt</b>   | Yes       | Off       |
| <b>Auto Settle</b>   | Yes       | Off       |
| <b>Tax Mode</b>  | Yes       | Off       |
| <b>Auto Settle with Unadjusted Tips</b>  | Yes       | Off       |
| <b>Batch Authorization Mode</b> (Terminal stores transactions offline until communication availability. Merchant assumes responsibility for all non-approved transactions.)  | Yes       | Off       |
| <b>Sleep Mode</b> (conserves battery life when terminal idle for extended time)  | Yes       | 3 minutes |

| Capture Type | Available | Default |
|--------------|-----------|---------|
| Host         | No        | N/A     |
| Hybrid       | No        | N/A     |
| Terminal     | Yes       | On      |

# Fact Sheet

## Hardware

### Supported Pin Pads

| Model           | Encryption Method | Cables |
|-----------------|-------------------|--------|
| Internal PINpad | TripleDES DUKPT   | N/A    |
|                 |                   |        |
|                 |                   |        |
|                 |                   |        |
|                 |                   |        |
|                 |                   |        |

### Supported Printers

| Model      | Cables |
|------------|--------|
| Integrated | N/A    |
|            |        |
|            |        |

### Supported Check Reader

| Model | Cable        |
|-------|--------------|
| CR600 | P/N 07041-00 |
|       |              |
|       |              |
|       |              |

## Communication Methods

| Methods          | Available |
|------------------|-----------|
| Analog Dial      | Yes       |
| Wi-Fi            |           |
| ▪ 802.11B        | No        |
| Cellular         |           |
| ▪ CDMA           | Yes       |
| ▪ w/Dial Back Up | Yes       |
| DSL/Cable        | No        |



## Fact Sheet

## Left Side

Power

RS232

## Right Side

**Telephone Line and Battery inserts  
are under the terminal**

## Battery



# Fact Sheet

## Receipt/Report

RBS LYNK  
600 MORGAN FALLS DR  
ATLANTA, GA 30350  
(770)396-1616

### Sale

Merchant ID: 542929008043085

Term ID: LK284988

07/14/05 13:19:28  
Batch#: 000001 Inv #: 000001  
Clerk ID: 1

VISA Entry Method: S  
4446661234567892 Exp: 12/05  
Seq.#: 0001 Appr Code: 082050  
Amount: \$ 1.00  
Tip: \$ 0.01  
Total: \$ 1.01

APPROVED

I agree to pay above total  
amount according to card issuer  
agreement (Merchant agreement if  
credit voucher)

X

TEST CARD/LYNK SYSTEMS

Merchant Copy

THANK YOU!

RBS LYNK  
600 MORGAN FALLS DR  
ATLANTA, GA 30350  
(770)396-1616

### Sale

Merchant ID: 542929008043085

Term ID: LK284988

07/14/05 13:19:28  
Batch#: 000001 Inv #: 000001  
Clerk ID: 1

VISA Entry Method: S  
XXXXXXXXXXXX7892  
Seq.#: 0001 Appr Code: 082050  
Amount: \$ 1.00  
Tip: \$ 0.01  
Total: \$ 1.01

APPROVED

Customer Copy

THANK YOU!

RBS LYNK  
600 MORGAN FALLS DR  
ATLANTA, GA 30350  
(770)396-1616

25:31 07/14/05 13:19

### CLERK DETAIL REPORT

Clerk 1

| Total | TT                   | Sale     |
|-------|----------------------|----------|
| Tip   | TermFee              | CashBack |
|       | Auth #               |          |
| 05    | S VI4446661234567892 | 12       |
| 01    | 0001                 | 1.00     |
| 01 S  | 0.00                 | 0.00     |
|       | 082050               |          |
| 05    | S DB0128             | 12       |
| 13    | 0003                 | 0.10     |
| 00 S  | 0.00                 | 0.03     |
|       | 000151               |          |

Grand Totals

| al: | 2 \$ | 1.10 | Sale Tot |
|-----|------|------|----------|
| al: | 1 \$ | 0.01 | Tip Tot  |
| ck: | 1 \$ | 0.03 | CashBa   |
| 2   | 1.14 |      | Total:   |

2 Clerk

| Total      | TT                  | Sale |
|------------|---------------------|------|
| Back Tip   | TermFee             | Cash |
|            | Auth #              |      |
| 12/05      | S AX373235387881007 |      |
| 1.03       | 0002                | 1.00 |
| 00 0.03 *S | 0.00                | 0.   |
|            | 082052              |      |
| 12/49      | ES EB1235           |      |
| 0.10       | 0004                | 0.10 |
| 00 0.00 S  | 0.00                | 0.   |
|            | 000152              |      |

Grand Total

|      |             |      |
|------|-------------|------|
| 1.10 | Sale Total: | 2 \$ |
| 0.03 | Tip Total:  | 1 \$ |
| 0.00 | CashBack:   | 0 \$ |
| 1.13 | Total:      | 2 \$ |

# Fact Sheet

## Receipt/Report

RBS LYNK  
600 MORGAN FALLS DR  
ATLANTA, GA 30350  
(770)396-1616

07/14/05 13:24:51

LK284988

### DETAIL REPORT

0 Unadjusted Tips

| TT Acct # | Inv # | Clrk | Sale | Exp. Date | Total | CashBack | Tip |
|-----------|-------|------|------|-----------|-------|----------|-----|
| TermFee   |       |      |      |           |       |          |     |
| Auth #    |       |      |      |           |       |          |     |

|      |   |  |      |  |      |  |   |
|------|---|--|------|--|------|--|---|
| 0001 | 1 |  | 1.00 |  | 1.01 |  |   |
| 0002 | 2 |  | 1.00 |  | 1.03 |  |   |
| 0003 | 3 |  | 0.00 |  | 0.01 |  | S |

|      |                   |  |       |  |      |  |    |
|------|-------------------|--|-------|--|------|--|----|
| S    | AX373235387881007 |  | 12/05 |  |      |  |    |
| 0002 | 2                 |  | 1.00  |  | 1.03 |  |    |
| 0003 | 3                 |  | 0.00  |  | 0.03 |  | *S |

|      |  |  |  |  |  |  |      |
|------|--|--|--|--|--|--|------|
| 2052 |  |  |  |  |  |  | 0.08 |
|------|--|--|--|--|--|--|------|

|        |   |  |       |  |      |  |      |
|--------|---|--|-------|--|------|--|------|
| DB0128 |   |  | 12/05 |  |      |  | S    |
| 03     | 1 |  | 0.10  |  | 0.13 |  | 0.00 |
| 0003   | 3 |  | 0.00  |  | 0.03 |  | S    |
| 0151   |   |  |       |  |      |  | 0.00 |

|        |   |  |       |  |      |  |      |
|--------|---|--|-------|--|------|--|------|
| EB1235 |   |  | 12/49 |  |      |  | ES   |
| 04     | 2 |  | 0.10  |  | 0.10 |  | 0.00 |
| 0003   | 3 |  | 0.00  |  | 0.00 |  | S    |
| 0152   |   |  |       |  |      |  | 0.00 |

### CREDIT

|             |      |      |
|-------------|------|------|
| Sale Total: | 2 \$ | 2.00 |
| Tip Total:  | 2 \$ | 0.04 |
| Total:      | 2 \$ | 2.04 |

### DEBIT

|             |      |      |
|-------------|------|------|
| Sale Total: | 1 \$ | 0.10 |
| Tip Total:  | 0 \$ | 0.00 |
| CashBack:   | 1 \$ | 0.03 |
| Total:      | 1 \$ | 0.13 |

### EBT

|             |      |      |
|-------------|------|------|
| Sale Total: | 1 \$ | 0.10 |
| Tip Total:  | 0 \$ | 0.00 |
| CashBack:   | 0 \$ | 0.00 |
| Total:      | 1 \$ | 0.10 |

### Grand Totals

|             |      |      |
|-------------|------|------|
| Sale Total: | 4 \$ | 2.20 |
| Tip Total:  | 2 \$ | 0.04 |
| CashBack:   | 1 \$ | 0.03 |
| Total:      | 4 \$ | 2.27 |

RBS LYNK  
600 MORGAN FALLS DR  
ATLANTA, GA 30350  
(770)396-1616

07/14/05 16:45:4

LK284988

### SETTLEMENT REPORT

Batch Num: 001  
Host Name: LYNK  
MID: 542929008043085

Sale Total: 4 \$  
Refund Total: 0 \$  
Total: 4 \$

Settlement Successful

RBS LYNK  
600 MORGAN FALLS DR  
ATLANTA, GA 30350  
(770)396-1616

07/14/05 13:24:35

LK284988

### HOST TOTALS REPORT

0 Unadjusted Tips

Batch Num: 001  
Host Name: LYNK  
MID: 542929008043085

|             |      |      |
|-------------|------|------|
| Sale Total: | \$   | 0.38 |
| Tip Total:  | \$   | 0.01 |
| Total:      | 5 \$ | 0.37 |

### DEBIT

|             |       |      |
|-------------|-------|------|
| Sale Total: | \$    | 4.73 |
| Tip Total:  | \$    | 0.02 |
| Total:      | 14 \$ | 3.71 |

### EBT

RBS LYNK  
600 MORGAN FALLS DR  
ATLANTA, GA 30350  
(770)396-1616

07/14/05 13:24:44

LK284988

### TOTALS REPORT

0 Unadjusted Tips

LYNK

### CREDIT

| Crd Cnt     | Refund | Tip  | Sale |
|-------------|--------|------|------|
| VI 1        | 0.00   | 0.01 | 1.00 |
| AX 1        | 0.00   | 0.03 | 1.00 |
| Sale Total: | 2 \$   |      | 2.00 |
| Tip Total:  | 2 \$   |      | 0.04 |
| Total:      | 2 \$   |      | 2.04 |

LYNK

### DEBIT

| Crd Cnt     | Refund | Tip  | CashBack | Sale |
|-------------|--------|------|----------|------|
| DB 1        | 0.00   | 0.00 | 0.10     | 0.10 |
| Sale Total: | 1 \$   |      | 0.10     | 0.10 |
| Tip Total:  | 0 \$   |      | 0.00     | 0.00 |
| CashBack:   | 1 \$   |      | 0.03     | 0.03 |
| Total:      | 1 \$   |      | 0.13     | 0.13 |

LYNK

### EBT

| Crd Cnt     | Refund | Tip  | CashBack | Sale |
|-------------|--------|------|----------|------|
| EB 1        | 0.00   | 0.00 | 0.10     | 0.10 |
| Sale Total: | 1 \$   |      | 0.10     | 0.10 |
| Tip Total:  | 0 \$   |      | 0.00     | 0.00 |
| CashBack:   | 0 \$   |      | 0.00     | 0.00 |
| Total:      | 1 \$   |      | 0.10     | 0.10 |

### GRAND TOTALS

|             |      |      |
|-------------|------|------|
| Sale Total: | 4 \$ | 2.20 |
| Tip Total:  | 2 \$ | 0.04 |
| CashBack:   | 1 \$ | 0.03 |
| Total:      | 4 \$ | 2.27 |

# Fact Sheet

## Receipt/Report

RBS LYNK  
600 MORGAN FALLS RD.  
ATLANTA, GA. 30350  
1-800-200-5965  
WWW.RBSLYNK.COM

### Sale

Merchant ID: 542929008043127

Term ID: LK221828

11/02/05 13:56:20  
Batch#: 000003 Inv #: 000001

VISA Entry Method: S  
4446661234567892 Exp: 12/05  
Seq.#: 0001 Appr Code: BA0001  
Total: \$ 1.00

APPROVED

I agree to pay above total  
amount according to card issuer  
agreement (Merchant agreement if  
credit voucher)

X-----

TEST CARD/LYNK SYSTEMS

Merchant Copy

THANK YOU!  
STORE & FORWARD  
IS THE WAY

RBS LYNK  
600 MORGAN FALLS RD.  
ATLANTA, GA. 30350  
1-800-200-5965  
WWW.RBSLYNK.COM

### Sale

Merchant ID: 542929008043127

Term ID: LK221828

11/02/05 13:56:20  
Batch#: 000003 Inv #: 000001

VISA Entry Method: S  
XXXXXXXXXXXX7892  
Seq.#: 0001 Appr Code: BA0001  
Total: \$ 1.00

APPROVED

Customer Copy

THANK YOU!  
STORE & FORWARD  
IS THE WAY

RBS LYNK SELY280K  
600 MORGAN FALLS RD.  
ATLANTA, GA. 30350  
1-800-200-5965  
WWW.RBSLYNK.COM

10/28/05

16:28:53

### FAILED AUTH REPORT

| TT Acct #           | Inv # | TermFee | Auth # | Sale | Exp.Date | Total |
|---------------------|-------|---------|--------|------|----------|-------|
| S VI444666123456792 | 0005  | 0.00    | BA0005 | 0.10 | 12/05    | 0.10  |
|                     |       |         |        |      |          | K     |
| S VI444666123456792 | 0007  | 0.00    | BA0007 | 0.12 | 12/05    | 0.12  |
|                     |       |         |        |      |          | K     |

### Grand Totals

|             |      |      |
|-------------|------|------|
| Sale Total: | 2 \$ | 0.22 |
| Total:      | 2 \$ | 0.22 |

RBS LYNK  
600 MORGAN FALLS RD.  
ATLANTA, GA. 30350  
1-800-200-5965  
WWW.RBSLYNK.COM

11/02/05

14:00:42

LK221828

### BATCH AUTH REPORT

| TT Acct #            | Inv # | TermFee | Auth # | Sale | Exp.Date | Total |
|----------------------|-------|---------|--------|------|----------|-------|
| S VI4446661234567892 | 0001  | 0.00    | BA0001 | 1.00 | 12/05    | 1.00  |
|                      |       |         |        |      |          | S     |
| S VI4446661234567892 | 0002  | 0.00    | BA0002 | 1.10 | 12/05    | 1.10  |
|                      |       |         |        |      |          | S     |

### Grand Totals

|             |      |      |
|-------------|------|------|
| Sale Total: | 2 \$ | 2.10 |
| Total:      | 2 \$ | 2.10 |